STFC ZOOM users are being transferred to the UKRI Federated Zoom Account service. Following these instructions will migrate you to the permanent Zoom service.

This needs to be done before the 31st May 2019, when the licences on the STFC ZOOM service will lapse.

If you have a problem migrating please contact videoconfdl@stfc.ac.uk
Ensure the Client App is Ready

Open the App and sign out, then sign back in using the SSO option
Domain - UKRI

When prompted enter ukri and click ‘Continue’.
Directed to UKRI.ZOOM.US

Click ‘Sign in with SSO’
Switch

Click ‘Switch to the New Account’
Switch

Confirm you Acknowledge and Switch your account

Switch to the new Zoom account

Before you switch, be aware of the following:

- After you switch, you can still access your own data, such as your meetings and recordings.
- Your role on the new account will be "member". This role might have fewer privileges than your role on your current account.
- Your new account might not provide access to all of the features you have on your current account.

I Acknowledge and Switch  Sign into Your Current Account
Check your Inbox

Zoom will send you an email containing further instructions.

NB: Please check your ‘Junk’ email folder if it hasn’t arrived after 30 mins.
In the body of the text click on the link ‘Switch your Zoom account to NewAccount’
Click ‘Sign in Now’
Office 365 Login

You will redirect to Office365 Log in. Click on your STFC email address.

NB: PLEASE USE GOOGLE CHROME AS YOUR DEFAULT BROWSER
Single Sign on (SSO)

Sign in using your STFC Fed User name and Password.

NB: This is your e-mail address, along with the password you normally use to log into your Computer and Outlook.
Launch the App

The App will launch registered with your new account, in the UKRI Zoom system.
Check your invitation

If you create a test meeting you can check the invite is now using ukri.zoom.us/

You have Successfully Switched Accounts!