Freedom of Information request: 2018/0137

Thank you for your Freedom of Information request in which you requested the following:

Your Request:

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
2. Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?
3. What is the annual contract value for each contract?
4. What type of cloud environment?
   - **Private Cloud**- a distinct and secure cloud based environment in which only the specified client can operate.
   - **Public Cloud** - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
   - **Hybrid**- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

8. What is the contract period in years? Please include whether the agreement has any extension periods?

9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Our response:

I can confirm UK Research and Innovation hold information relevant to your request.

UK Research and Innovation brings together seven Research Councils, (AHRC, BBSRC, EPSRC, ESRC, MRC, NERC and STFC), Innovate UK and a new organisation, Research England. UKRI operate across the whole of the UK, and have multiple centres, institutes and units.

Persuant to section 12 of the Freedom of Information Act, we estimate that the cost of complying with the request would exceed the appropriate time limit if the information was requested from all centres, institutes and units.

Within the appropriate time limit, however, we are able to provide you with the information from our centrally managed contracts for UKRI Head office.

<table>
<thead>
<tr>
<th>Name</th>
<th>Start/expiry dates</th>
<th>Review Date</th>
<th>Value</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bramble Hub - Topcareer.jobs</td>
<td>01/08/18 - 31/07/19</td>
<td>31/05/19</td>
<td>£8k</td>
<td>Web hosting</td>
</tr>
<tr>
<td>Je-S and Reviewer Matching Service Eduserv</td>
<td>31/03/17 - 30/03/19</td>
<td>30/11/18</td>
<td>£700k</td>
<td>Private Cloud - Web hosting</td>
</tr>
<tr>
<td>Ivanti SDaaS</td>
<td>01/01/18 - 31/12/19</td>
<td>01/03/19</td>
<td>£50k</td>
<td>Cloud hosted Service desk platform</td>
</tr>
<tr>
<td>Trintech Cloud Service Trintech</td>
<td>01/11/15 - 31/10/18</td>
<td>30/08/16</td>
<td>£100k</td>
<td>Cloud hosted finance application</td>
</tr>
</tbody>
</table>

If you have any queries about this response please contact me, or if you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, please write to:

Complaints Officer
UK Research and Innovation
Polaris House
North Star Avenue
Swindon
SN2 1FL
Please quote the reference number above in any future communications.

If you are still not content with the outcome of the review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at:

Information Commissioner
Wycliffe House,
Water Lane
Wilmslow
Cheshire
SK9 5AF

Enquiry/Information Line: Between 9am and 5pm Monday to Friday 0303 123 1113 or 01625 545745

Further information about the Office of the Information Commissioner can be found at http://www.ico.gov.uk/

Yours sincerely,

[Redacted]

UK Research and Innovation, Information Governance Team

Email: foi@ukri.org