Freedom of Information request: 2019/0056

Thank you for your Freedom of Information request received on 18th February 2019 in which you requested the following:

Your Request:

Please find my request below.

Contract 1
1. Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2
6. Minutes/Landline Provider- Supplier’s name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.
9. Minute’s Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3
11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract?
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4
14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
16. Contract Description: Please can you provide me with a brief description of the contract
17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?
20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Our response:
I can confirm UK Research and Innovation hold information relevant to your request. Please see the information relevant to your request below.

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.

   BT and Vodafone

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.
   BT: A rolling contract with no specific date for renewal.
   Vodafone: A rolling contract which renews in April 2019

3. Fixed Line- Contract Duration- the number of years the contract is for each provider
   BT: Rolling contract
   Vodafone: Rolling contract renewed on an annual basis

4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
   BT: PSN, Analogue, SIP
   Vodafone: SIP

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines
   BT: this information is not currently available but is part of an existing open query with BT
   Vodafone: 600-700
Contract 2

6. Minutes/Landline Provider- Supplier’s name (NOT Mobiles) if there is no information available please can you provide further insight into why?
   BT
   Vodafone

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
   BT: A rolling contract without specific dates.
   Vodafone: A rolling contract which renews in April 2019.

8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.
   BT: Approx. £1,000
   Vodafone: £1,500

9. Minute’s Landlines Contract Duration: the number of years the contract is with the supplier.
   BT: A rolling contract
   Vodafone: A rolling contract renewed on an annual basis

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
    BT: 4700
    Vodafone: 600-700

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract.
    Janet
    Vodafone

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.
    Janet: April 2019
    Vodafone: A rolling contract that will renew in October 2020

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.
    Janet: Approx. £200,000
    Direct Internet Access Vodafone - £44,400/month
14. **WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**
   Vodafone

15. **WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
   A rolling contract that will renew in August 2019

16. **Contract Description: Please can you provide me with a brief description of the contract**
   Maintained services as part of a larger all-encompassing contract

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
   3

18. **WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.**
   IPVPN services to Vodafone £2,344/month

19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?
   Not Applicable

20. **Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.**
   For BT: We have a supplier management team who are the initial point of contact for supplier engagement. There is no direct number for this team; to contact them contact the UK SBS Switchboard on 01793 867000, and ask for the Supplier Management Team
   
   For Vodafone: Please contact the IT Team on 0300 321 4357

Please note that all IT for Research England is provided by the Office of Students, which is a separate public body, therefore you will need to redirect your request for this information to them.

If you have any queries about this response please contact me, or if you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, please write to:

**Complaints Officer**
UK Research and Innovation
Polaris House
North Star Avenue
Swindon
SN2 1FL
Email: foi@ukri.org

Please quote the reference number above in any future communications.
If you are still not content with the outcome of the review, you may apply to refer the matter to the
Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have
exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at:

Information Commissioner
Wycliffe House,
Water Lane
Wilmslow
Cheshire
SK9 5AF

Enquiry/Information Line: Between 9am and 5pm Monday to Friday 0303 123 1113 or 01625 545745
Further information about the Office of the Information Commissioner can be found at
http://www.ico.gov.uk/

Yours sincerely,

UK Research and Innovation, Information Governance Team
Email: foi@ukri.org