

05 June 2019

Sent by email: [REDACTED]

Dear [REDACTED],

**Freedom of Information request: 2019/0106**

Thank you for your freedom of information request received on the 07 May 2019 in which you requested the following:

**Your request:**

*I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.*

*The type of contract I wish to see is below:*

- 1. Dedicated hosting- Managed environment*
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.*
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.*

*Not all of these will be applicable to the organisation.*

*For the different types of hosting services, can you provide me with the following information:*

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?*
- 3. What is the annual contract value for each contract?*
- 4. What type of cloud environment?*

*Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.*

*Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.*

*Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.*

5. *What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*
6. *What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*
7. *When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*
8. *What is the contract period in years? Please include whether the agreement has any extension periods?*
9. *What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,*
10. *Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

## **Our response**

I can confirm UK Research and Innovation hold information relevant to your request.

Pursuant to section 12 of the Freedom of Information Act, we estimate that the cost of complying with the request would exceed the appropriate time limit if the information was requested from all centres, institutes and units.

Within the appropriate time limit, however, we can provide you with the information from our centrally managed contracts for UKRI head office.

Please find the information requested attached. Information on UKRI's contracts with a value over £10,000.00 can be found on the below link:

<https://www.gov.uk/contracts-finder>

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek a review of the decision, please contact:

### **Head of Information Governance**

UK Research and Innovation

Polaris House

North Star Avenue

Swindon

SN2 1FL

Email: [foi@ukri.org](mailto:foi@ukri.org) or [infogovernance@ukri.org](mailto:infogovernance@ukri.org)

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at:

Information Commissioner

Wycliffe House,

Water Lane

Wilmslow

Cheshire

SK9 5AF

Enquiry/Information Line: Between 9am and 5pm Monday to Friday 0303 123 1113 or 01625 545745

Further information about the Office of the Information Commissioner can be found at <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

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Yours sincerely,



UK Research and Innovation, Information Governance Team

Email: [foi@ukri.org](mailto:foi@ukri.org)

<b>Name of supplier / Name of vendor</b>	<b>ServiceNow / Accenture Plc</b>	<b>SirsiDynix</b>	<b>Capita Group</b>	<b>New Signature</b>	<b>Bramble Hub - Topcareers.jobs</b>	<b>AWS - Managed by Jisc *</b>	<b>Ivanti Sdaas</b>	<b>Trintech Cloud Service</b>
Type of hosting	Dedicated	Dedicated	Cloud	On-Premise	Web hosting	Web hosting	Cloud	Cloud
Annual contract value	£8689.40 exc. VAT	£20,000	£1.1m	£30,000	£8,000.00	£700,000.00	£50,000.00	£100,000
Cloud environment	Private	Private	Private	On-Premise	Web hosting	Private	Cloud hosted service desk platform	Cloud hosted service desk platform
Original start date	01/03/2018	Feb-14	Apr-16	Oct-15	01/08/2018	25/03/2019	01/01/2018	01/11/2018
Expiry date	29/02/2020	Jan-21	Nov-20	Oct-20	31/07/2019	24/03/2020	31/12/2019	31/10/2019
Review date	Jan-20	2020	Sep-19	Sep-19	31/05/2019	01/03/2019	01/03/2019	30/08/2019
Contract period	2 years	7 years	4 years	5 years	1 year	1 year	2 years	1 year
Contact	UKSBS: 01793 867000							

*\* Please note that AWS has replaced Je-S*