

Facilities Management Services Contract

Elite Entrance Systems Ltd
Unit 3 Monument Offices
Hall Farm
Maldon Road
Essex CM9 6SN

Attn: [Redacted]
By email to: [Redacted]
FOIA Section 40 Personal Information

Date: 7th November 2022
Our ref: UKRI-2099

Award of contract for the service of UKRI-2099 Doors Maintenance, Reactive Works, and Remedial Works, and Remedial Works, for Lot 2 Industrial Doors

Following your tender/ proposal for Doors Maintenance, Reactive Works, and Remedial Works to UKRI, we are pleased to award this contract to you.
This letter ("Award Letter") and its Schedule(s) set out the terms of the Contract between:

- (1) **United Kingdom Research and Innovation**, a statutory corporation whose registered office is at Polaris House, North Star Avenue, Swindon, England, SN2 1FL ("UKRI"); and
- (2) **Elite Entrance Systems**, a company incorporated and registered in England with company number 6522885 and registered VAT number 931783117 whose registered office is at Unit 3 Monument Offices, Hall Farm, Maldon Road, Essex CM9 6SN (the "Service Provider").

Unless the context otherwise requires, capitalised expressions used in this Award Letter have the same meanings as in the terms and conditions of contract set out in Schedule 1 to this Award Letter (the "Conditions"). Please do not attach any Service Provider terms and conditions to this Award Letter as they will not be accepted by UKRI and may delay conclusion of the Contract.
For the purposes of the Contract, UKRI and the Service Provider agree as follows:

Term

- 1 Commencement Date: 15th November 2022
- 2 Expiry Date: 14th November 2024
- 3 UKRI may extend this Contract for a period of up to two 1-year extensions after the initial 2 years (2+1+1) by giving not less than 3 months' notice in writing to the Service Provider prior to the Expiry Date. The terms and conditions of this Contract shall apply throughout any such extended period.

Description of Service

- 4 The Specification of the Services to be delivered is as set out in Schedule 2.

Charges & Payment

- 5 The Charges for the Services shall be as set out in Schedule 3.

6 All invoices should be sent, quoting a valid purchase order number (PO Number) provided by UKRI, to finance@uksbs.co.uk

7 To avoid delay in payment it is important that the invoice is compliant and that it includes a valid PO Number, PO Number item number (if applicable) and the details (name and telephone number) of your UKRI contact (i.e. Contract Manager). Non-compliant invoices will be sent back to you, which may lead to a delay in payment. If you have a query regarding an outstanding payment, please contact our Accounts Payable section either by email to finance@uksbs.co.uk or by telephone 01793867000 between 09:00-17:00 Monday to Friday.

Service Provider's Liability

8 Pursuant to clause 20.4, the Service Provider's Limit of Liability under this Contract shall be: 125% of the total Charges paid and payable to the Service Provider under this Contract.

Insurances

9 The Service Provider is not required to maintain the following insurance policies referred to in clause 19.1 of the Conditions:

(a) Not Applicable

Notices

10 The address for notices of the Parties are:

UKRI

Service Provider

Polaris House, North Star Avenue,
Swindon, England, SN2 1FL
Attention: Commercial Business Partner
Email: commercial@ukri.org

Elite Entrance Systems Ltd, Unit 3
Monument Offices, Hall Farm, Maldon
Road, Essex CM9 6SN
Attention: Information
Email: FOIA Section 40 Personal Information

Liaison & Disputes

11 For general liaison your contact will continue to be FOIA Section 40 Personal Information or, in their absence, FOIA Section 40 Personal Information

12 Pursuant to Clause 32.3, Disputes shall be escalated to the following individuals:

(b) Stage 1 escalation:

UKRI: Commercial Business Partner

Service Provider: FOIA Section 40 Personal Information

(c) Stage 2 escalation:

UKRI: FOIA Section 40 Personal Information

Service Provider: FOIA Section 40 Personal Information

We thank you for your co-operation to date and look forward to forging a successful working relationship resulting in a smooth and successful supply of Service. Please confirm your

acceptance of the award of this contract by signing and returning the enclosed copy of this letter to UKRI at the above address. No other form of acknowledgement will be accepted. Please remember to quote the reference number above in any future communications relating to this contract.

Yours faithfully,

Signed for and on behalf of United Kingdom Research and Innovation

FOIA Section 40 Personal Information

Signature:

Name:

Position:

Procurement Manager, UKRI

Date:

25/11/2022

We accept the terms set out in this Award Letter and the Schedule(s).

Signed for and on behalf of Elite Entrance Systems Ltd

FOIA Section 40 Personal Information

Signature:

Name:

Position:

Date:

22 November 2022

Schedule 1 - The Conditions of Contract for Service

INTERPRETATION

1

Definitions. In the Contract (as defined below), the following definitions apply:

Award Letter: means the letter from UKRI to the Service Provider printed above these terms and conditions;

Change in Law: any change in Law which impacts on the performance of the Services which comes into force after the Commencement Date;

Charges: the charges payable by UKRI for the supply of the Services as specified in Schedule 3;

Commencement Date: means the date for the start of the Contract as set out in the Award Letter;

Confidential Information: means:

- (a) all confidential information and data which is acquired from or made available (directly or indirectly) by the Disclosing Party or the Disclosing Party's representatives however conveyed or presented, including but not limited to any information or document relating to the Disclosing Party's business, affairs, operations, budgets, policies, processes, initiatives, plans, product information, pricing information, technical or commercial know-how, trade secrets, specifications, strategies, inventions, designs, software, market opportunities, personnel, customers or Service Providers (whether relating to this Contract or otherwise) either orally, in writing, or in whatever form obtained or maintained;
- (b) any information or analysis derived from the Confidential Information;
- (c) anything marked as confidential and any other information notified by or on behalf of the Disclosing Party to the Receiving Party as being confidential;
- (d) the existence and terms of this Contract and of any subsequent agreement entered into in relation to this Contract;
- (e) the fact that discussions and negotiations are taking place concerning this Contract and the status of those discussions and negotiations; and
- (f) any copy of any of the information described in (a), (b), (c), (d), or (e) above, which shall be deemed to become Confidential Information when it is made. For the

purposes of this definition, a copy shall include, without limitation, any notes or recordings of the information described in (a), (b), (c), (d), or (e) above (howsoever made);

but not including any information which:

- (i) was in the possession of the Receiving Party without a breach of an obligation of confidentiality prior to its disclosure by the Disclosing Party;
- (ii) the Receiving Party obtained on a non-confidential basis from a third party who is not, to the Receiving Party's knowledge or belief, bound by a confidentiality agreement with the Disclosing Party or otherwise prohibited from disclosing the information to the Receiving Party;

- (iii) was already generally available and in the public domain at the time of disclosure otherwise than by a breach of this Contract or breach of a duty of confidentiality;

- (iv) was independently developed without access to the Confidential Information; or

- (v) relates to the Service Provider's performance under this Contract or failure to pay any sub-contractor as required pursuant to clause 10.9;

Contract: means the contract between UKRI and the Service Provider constituted by the Service Provider's countersignature of the Award Letter and includes the Award Letter and Schedules;

Cyber Essentials Questionnaire: UKRI's questionnaire for the Service Provider regarding their cyber security arrangements, a copy of which is available from UKRI on request;

Data Protection Legislation: means, for the periods in which they are in force, all laws giving effect or purporting to give effect to the GDPR, the Data Protection Act 2018, or otherwise relating to Data Protection, including the Regulation of Investigatory Powers Act 2000, the Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000 (SI 2000/2699), the Electronic Communications Data Protection Directive (2002/58/EC), the Privacy and Electronic Communications (EC Directive) Regulations 2003 (SI 2426/2003), the GDPR and all applicable laws and regulations relating to the processing of personal data and privacy, including where applicable the guidance and codes of practice issued by the Information Commissioner, in each case as amended or substituted from time to time;

Declaration of Ineffectiveness: a declaration made by a Court under regulation 98 which has any of the consequences described in regulation 101 of the Public Contracts Regulations 2015 (as amended) or which is made under an equivalent provision implementing Directive 2014/23/EU in England, Wales & Northern Ireland and which has consequences which are similar to any of the consequences described in regulation 101 of the Public Contracts Regulations 2015 (as amended);

Deliver: means hand over of the Goods to UKRI at the address(es) specified in the Specification (or otherwise agreed in writing by the Parties) and on the Delivery Date, which shall include unloading and any other specific arrangement agreed in accordance with clause 6. "Delivered", "Delivery" and "Deliveries" shall be construed accordingly;

Deliverables: all Documents, products and materials developed by the Service Provider or its agents, contractors and employees as part of, or in relation to, the Services in any form, including computer programs, data, reports and specifications (including drafts);

Delivery Date: the date for delivery of the Goods specified by UKRI in writing and if no such date is specified, within 28 days of the date of UKRI's written request;

Delivery Note: means a note produced by the Service Provider accompanying each delivery of the Goods which shows the date of the order, the order number (if any), the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Goods are being delivered by instalments, the outstanding balance of Goods remaining to be delivered;

Disclosing Party: means a Party that makes a disclosure of Confidential Information to another Party;

Dispute: means any dispute, conflict or disagreement arising out of or in connection with this Contract;

Document: includes, in addition to any document in writing, any drawing, map, plan, diagram, design, picture or other image, tape, disk or other device or record embodying information in any form.

Early Warning Register: the register of possible risks that may materialise in the future (also known as Risk Register)

EIR: the Environmental Information Regulations 2004 (or if applicable the Environmental Information Regulations (Scotland) 2004) together with any guidance and/or codes of

practice issued by the Information Commissioner or relevant government department in relation to such regulations;

Expiry Date: means the date for expiry of the Contract as set out in the Award Letter;

FOIA: the Freedom of Information Act 2000 (or if applicable the Freedom of Information (Scotland) Act 2002) and any subordinate legislation made under the Act from time to time, together with any guidance and/or codes of practice issued by the Information Commissioner or relevant government department in relation to such legislation;

Force Majeure Event: shall be limited to one or more of the following events: hurricanes, tempest, acts of state or public enemy, wars, revolutions, uprisings, hostilities, civil disturbances, riots, civil war, insurrection and invasion. For the avoidance of doubt, strikes, lockouts and shutdowns of a Party (or of any person engaged by any of them) shall not be a force majeure event for that Party;

GDPR: means:

- (a) the General Data Protection Regulations (Regulation (EU) 2016/679) which came into force on 25 May 2018; or
- (b) any equivalent legislation amending or replacing the General Data Protection Regulations (Regulation (EU) 2016/679);

General Change in Law: a Change in Law where the change is of a general legislative nature (including taxation or duties of any sort affecting the Service Provider) or which affects or relates to the supply of services to another customer of the Service Provider that are the same or similar to any of the Services;

Good Industry Practice: means all relevant practices and professional standards that would be expected of a well-managed, expert service provider performing services substantially similar to the Services or supplies substantially similar to the Goods to customers of a substantially similar size and nature to UKRI;

Goods: means the goods to be supplied by the Service Provider to UKRI, under the Contract as set out in the Specification;

Information: has the meaning given under section 84 of FOIA;

Intellectual Property Rights: all patents, rights to inventions, utility models, copyright and related rights (including moral rights), trademarks, service marks, trade, business and

domain names, rights in trade dress or get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database right, topography rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world;

Key Personnel: means any persons specified as such in Schedule 4 or otherwise notified as such by UKRI to the Service Provider in writing;

Law: means any law, statute, subordinate legislation within the meaning of section 2(1) of the Interpretation Act 1978, bye-law, enforceable right within the meaning of section 2 of the European Communities Act 1972 and section 4 of the European Union (Withdrawal) Act 2018, regulation, order, mandatory guidance or code of practice, judgment of a relevant court of law, or directives or requirements of any regulatory body, with which UKRI and the Service Provider (as the context requires) is bound to comply;

Limit of Liability: means the Service Provider's limit of liability identified in the Award Letter;

Notifiable Breach: has the meaning set out at clause 8.3;

Party: the Service Provider or UKRI (as appropriate) and "Parties" shall mean both of them;

Personal Data: has the meaning given to this term by the Data Protection Legislation;

Personal Data Breach: shall have the same meaning as in the Data Protection Legislation;

PO Number: means UKRI's unique number relating to the supply of the Service;

Public Body: any part of the government of the United Kingdom including but not limited to the Northern Ireland Assembly and Executive Committee, the Scottish Executive and the National Assembly for Wales, local authorities, government ministers and government departments and government agencies;

Public Procurement Termination Event: UKRI exercises its right to terminate the Contract in one or more of the circumstances described in either regulation 73(1) of the Public Contracts Regulations 2015 (as amended from time to time), or equivalent provisions implementing Directive 2014/23/EU in England, Wales & Northern Ireland (as amended from time to time);

Receiving Party: means a Party to which a disclosure of Confidential Information is made by another Party;

Remediation Plan: means a report identifying:

- (a) the nature of the Notifiable Breach described at clause 8.3, its cause and its anticipated duration and impact on the Contract; and
- (b) the procedures and resources the Service Provider proposes to apply to overcome and rectify the Notifiable Breach and to ensure the impact of the Notifiable Breach is minimised and future performance of the Contract is not adversely affected;

Request for Information: a request for Information or an apparent request under FOIA or EIR;

Services: the services, including without limitation any Deliverables, to be provided by the Service Provider to UKRI under the Contract as set out in the Specification;

SME: as defined by EU recommendation 2003/361/EC;

Scope of Services: the description of the Services to be provided under this Contract as set out in Schedule 2;

Specific Change in Law: a Change in Law that relates specifically to the business of UKRI and which would not affect the supply services to another customer of the Service Provider that are the same or similar to any of the Services;

Service Provider's Associate: any individual or entity associated with the Service Provider including, without limitation, the Service Provider's subsidiary, affiliated or holding companies and any employees, agents or contractors of the Service Provider and / or its subsidiary, affiliated or holding companies or any entity that provides Services for or on behalf of the Service Provider;

Service Provider Dispute: means any disputes, claims, litigation, mediation or arbitration whether threatened or pending in relation to any incident involving the Service Provider's, or another party's, provision of Services;

Staff: means all directors, officers, employees, agents, consultants and contractors of the Service Provider and/or of any sub-contractor of the Service Provider engaged in the performance of the Service Provider's obligations under the Contract;

Staff Vetting Procedures: means vetting procedures that accord with good industry practice or, where requested by UKRI, UKRI's procedures for the vetting of personnel as provided to the Service Provider from time to time;

Term: means the period from the Commencement Date to the Expiry Date as such period may be extended or terminated in accordance with the terms and conditions of the Contract;
TUPE: the Transfer of Undertakings (Protection of Employment) Regulations 2006 as amended or replaced from time to time;

Working Day: a day (other than a Saturday, Sunday, public holiday or 27, 28, 29, 30 and 31 December) when banks in London are open for business.

1.2 In this Contract, unless the context requires otherwise, the following rules apply:

- (a) A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- (b) A reference to a party includes its personal representatives, successors or permitted assigns.
- (c) A reference to any Law is a reference to Law as amended or re-enacted. A reference to a Law includes any subordinate legislation made under that Law, as amended or re-enacted.
- (d) Any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.
- (e) The headings in the Contract are for ease of reference only and do not affect the interpretation or construction of the Contract.
- (f) A reference to writing or written includes e-mails.
- (g) A reference to numbered clauses are references to the relevant clause in this Contract.
- (h) Any obligation on any Party not to do or omit to do anything shall include an obligation not to allow that thing to be done or omitted to be done.

2	BASIS OF CONTRACT	2.1 The Contract comprises of the Award Letter and its Schedules, to the exclusion of all other terms and conditions, including any other terms that the Service Provider seeks to impose or incorporate (whether in any quotation, confirmation of order, invoice, in correspondence or in any other context), or which are implied by trade, custom, practice or course of dealing. 2.2 If there is any conflict or inconsistency between the Award Letter and its Schedules, the provisions of the Award Letter will prevail followed by the Conditions in this Schedule 1 to the extent necessary to resolve that conflict or inconsistency.
3	TERM	3.1 This Contract shall take effect on the Commencement Date and shall expire on the Expiry Date, unless it is otherwise extended or terminated in accordance with the terms and conditions of this Contract.
4	SUPPLY OF SERVICES	4.1 In consideration of UKRI's agreement to pay the Charges, the Service Provider shall for the Term provide the Services to UKRI in accordance with the terms of this Contract. 4.2 The Service Provider shall meet any performance dates for the Services (including the delivery of Deliverables) specified in the Specification or notified to the Service Provider by UKRI. 4.3 In providing the Services, the Service Provider shall: (a) co-operate with UKRI in all matters relating to the Services, and comply with all instructions of UKRI using reasonable endeavours to promote UKRI's interests; (b) perform the Services with reasonable skill, care and diligence in accordance with Good Industry Practice in the Service Provider's industry, profession or trade; (c) use Staff who are suitably skilled and experienced to perform tasks assigned to them, and in sufficient number to ensure that the Service Provider's obligations are fulfilled in accordance with this Contract;

6	DELIVERY- CLAUSE NOT IN USE	
5	SUPPLY OF GOODS- CLAUSE NOT IN USE	
4.6	where applicable, the Goods where supplied as part of the Service are to be free from defects (manifest or latent), in materials and workmanship and remain so for 12 months after Delivery;	
4.5	In the event of inconsistency in the forementioned terms and policies, the Service Provider must give early warning to STFC of such inconsistency immediately upon becoming aware of this, and the STFC Service Manager shall, as soon as practicable, advise the Service Provider which provision the Service Provider shall be required to comply with.	
4.4	UKRI's rights under this Contract are without prejudice to and in addition to the statutory terms implied in favour of UKRI under the Supply of Goods and Services Act 1982 and any other applicable legislation as amended.	
(j)	not do or omit to do anything which may cause UKRI to lose any licence, authority, consent or permission on which it relies for the purposes of conducting its business, and the Service Provider acknowledges that UKRI may rely or act on the Services.	
(i)	observe all health and safety rules and regulations and any other security requirements that apply at any of UKRI's premises; and	
(h)	not do or allow anything to be done that would, or would be likely to, bring UKRI into disrepute or adversely affect its reputation in any way;	
(g)	obtain and at all times maintain all necessary licences and consents, and comply with all applicable laws and regulations;	
(f)	use goods, materials, standards and techniques, and ensure that the Deliverables, and all goods and materials supplied and used in the Services or transferred to UKRI are of a quality in line with Good Industry Practice and are free from defects in workmanship, installation and design;	
(e)	provide all equipment, tools and vehicles and such other items as are required to provide the Services;	
(d)	ensure that the Services and Deliverables will conform with the Specifications and that the Deliverables shall be fit for any purpose expressly or impliedly made known to the Service Provider by UKRI;	

7 RISK

7.1 Without prejudice to any other rights or remedies of UKRI, risk shall pass to UKRI on completion of the Service.

7.2 The Service Provider warrants that:

(a) It has the relevant test certificates/documentation for when a task has been completed

(b) An Early Warning Register (Risk Register) is produced in line with Schedule 7

(c) All Service Provider Staff have the appropriate on-site training requirements completed

8

REMEDIES

8.1 UKRI's rights and remedies under the Contract are in addition to its rights and remedies implied by statute and common law.

8.2 Where (i) the Service Provider fails to Deliver the service in accordance with the KPI Schedule and Performance Management Process, UKRI shall be entitled to:

(a) terminate the Contract in whole or in part without liability to the Service Provider;

(b) accept late delivery of the Services.

(c) require the Service Provider, free of charge, to deliver substitute Services within the timescales specified by UKRI;

(d) buy the same or similar services from another Service Provider; and

(e) recover any expenses incurred in respect of obtaining services from another Service Provider which shall include but not be limited to administration costs, chargeable staff time and extra delivery costs.

8.3 Without prejudice to any of its other rights or remedies in this Contract or implied by statute or common law, in the event that:

(a) UKRI considers the Service Provider is in breach of, or is likely to breach, or is like to breach, clause 4.2 and the breach is capable of remedy; or

- (b) provide such information to the Service Provider as the Service Provider may reasonably request and UKRI considers reasonably necessary for the purpose of providing the Services.

10 CHARGES AND PAYMENT

- 10.1 The Charges for the Services are set out in Schedule 3, and shall be the full and exclusive remuneration of the Service Provider in respect of the supply of the Services. Unless otherwise agreed in writing by UKRI, the Charges shall include every cost and expense of the Service Provider directly or indirectly incurred in connection with the provision of the performance of the Services.

- 10.2 All amounts stated are exclusive of VAT which shall be charged at the prevailing rate where applicable. UKRI shall, where applicable and following the receipt of a valid VAT invoice, pay to the Service Provider a sum equal to the VAT chargeable in respect of the Services.

- 10.3 The Service Provider shall invoice UKRI at the times specified in Schedule 3 and in accordance with this clause 10.

- 10.4 Each invoice shall include such supporting information required by UKRI to verify the accuracy of the invoice, including the relevant PO Number and a breakdown of the Services provided in the invoice period as well as appropriate details in order to allow for payment via BACS transfer (sort code and bank account details).

- 10.5 In consideration of the supply of the Services by the Service Provider, UKRI shall pay the invoiced amounts within 30 days of the date of a correctly rendered invoice after verifying that the invoice is valid and undisputed. Payment shall be made to the bank account nominated in writing by the Service Provider unless UKRI agrees in writing to another payment method.

- 10.6 If UKRI fails to consider and verify an invoice in a timely fashion the invoice shall be regarded as valid and undisputed for the purpose of clause 10.5 after a reasonable time has passed (which shall be no less than 14 calendar days).

- 10.7 If there is a dispute between the Parties as to the amount invoiced, UKRI may reject the invoice in its entirety. The Service Provider shall not suspend the supply of Services unless the Service Provider is entitled to terminate this Contract for a failure to pay undisputed invoice in accordance with clause 21.5. Any disputed invoices shall be resolved through the dispute resolution procedure detailed in Clause 32.

- 10.8 If a payment of an undisputed invoice is not made by UKRI by the due date, then UKRI shall pay the Service Provider interest at the interest rate specified in the Late Payment of Commercial Debts (Interest) Act 1998, accruing on a daily basis from the due date up to the date of actual payment, whether before or after judgment.
- 10.9 Where the Service Provider enters into a sub-contract, the Service Provider shall include in that sub-contract:
- (a) provisions having the same effects as clauses 10.3 to 10.8 of this Contract; and
 - (b) a provision requiring the counterparty to that sub-contract to include in any sub-contract which it awards provisions having the same effect as 10.3 to 10.9 of this Contract.
 - (c) In this clause 10.9, "sub-contract" means a contract between two or more Service Providers, at any stage of remoteness from UKRI in a subcontracting chain, made wholly or substantially for the purpose of performing (or contributing to the performance of) the whole or any part of this Contract.
- 10.10 The Service Provider shall not be entitled to assert any credit, set-off or counterclaim against UKRI in order to justify withholding payment of any such amount in whole or in part. If any sum of money is recoverable from or payable by the Service Provider under the Contract (including any sum which the Service Provider is liable to pay to UKRI in respect of any breach of the Contract), that sum may be deducted unilaterally by UKRI from any sum then due, or which may come due, to the Service Provider under the Contract or under any other agreement or contract with UKRI.
- 11 **TAXATION OBLIGATIONS OF THE SERVICE PROVIDER**
- 11.1 The Service Provider shall be fully responsible for all its own tax including any national insurance contributions arising from supplying the Services.
- 11.2 The Service Provider shall indemnify, and shall keep indemnified, UKRI in full against all costs, claims, expenses, damages and losses, including any interest, penalties, fines, legal and other professional fees and expenses awarded against or incurred or paid by UKRI as a result of the Service Provider's failure to account for or pay any taxes including any national insurance contributions.

12 UKRI PROPERTY

12.1 The Service Provider acknowledges that all information (including UKRI's Confidential Information), equipment and tools, drawings, specifications, data, software and any other materials supplied by UKRI (or its agents on behalf of UKRI) to the Service Provider ("UKRI's Materials") and all rights in UKRI's Materials are and shall remain at all times the exclusive property of UKRI. The Service Provider shall keep UKRI's Materials in safe custody at its own risk, maintain them in good condition until returned to UKRI, and not dispose or use the same other than for the sole purpose of performing the Service Provider's obligations under the Contract and in accordance with written instructions or authorisation from UKRI.

12.2 UKRI's Materials shall be returned promptly to UKRI on expiry or termination of the Contract.

12.3 The Service Provider shall reimburse UKRI for any loss or damage to UKRI's Materials (other than deterioration resulting from normal and proper use) caused by the Service Provider or any Staff. UKRI's Materials supplied by UKRI (or its agents on behalf of UKRI) shall be deemed to be in a good condition when received by the Service Provider or relevant Staff unless UKRI is notified otherwise in writing within 5 Working Days.

13 PREMISES

13.1 If, in connection with the supply of the Services, UKRI permits any Staff to have access to any of UKRI's premises, the Service Provider will ensure that, whilst on UKRI's premises, the Staff comply with:

(a) all applicable health and safety, security, environmental and other legislation which may be in force from time to time; and

(b) any UKRI policy, regulation, code of practice or instruction relating to health and safety, security, the environment or access to and use of any UKRI laboratory, facility or equipment which is brought to their attention or given to them whilst they are on UKRI's premises by any employee or representative of UKRI.

13.2 All equipment, tools and vehicles brought onto UKRI's premises by the Service Provider or the Staff shall be at the Service Provider's risk.

13.3 If the Service Provider supplies all or any of the Services at or from UKRI's premises, on completion of the Services or termination or expiry of the Contract (whichever is the earlier) the Service Provider shall vacate UKRI's premises, remove the Service Provider's plant, equipment and unused materials and all rubbish arising out of the provision of the Services

(b) ensure that no person who discloses that he/she has a conviction that is relevant to the nature of the Contract, relevant to the work of UKRI, or is of a type otherwise advised by UKRI (each such conviction a "Relevant Conviction"), or is found by the Service Provider to have a Relevant Conviction (whether as a result of a police check, the Staff Vetting Procedures or otherwise) is employed or engaged in the provision of any part of the supply of the Services;

(c) if requested, provide UKRI with a list of names and addresses (and any other relevant information) of all persons who may require admission to UKRI's premises in connection with the Contract; and

(d) procure that all Staff comply with any rules, regulations and requirements reasonably specified by UKRI.

14.3 Any Key Personnel shall not be released from supplying the Services without the agreement of UKRI, except by reason of long-term sickness, maternity leave, paternity leave, termination of employment or other extenuating circumstances.

14.4 Any replacement to the Key Personnel shall be subject to the prior written agreement of UKRI (not to be unreasonably withheld). Such replacements shall be of at least equal status or of equivalent experience and skills to the Key Personnel being replaced and be suitable for the responsibilities of that person in relation to the Services.

15 TUPE

15.1 The Service Provider warrants that the provision of the Services shall not give rise to a transfer of any employees of the Service Provider or any third party to UKRI pursuant to TUPE.

16 ASSIGNMENT AND SUB-CONTRACTING

16.1 The Service Provider shall not without the written consent of UKRI assign, sub-contract, novate or in any way dispose of the benefit and/or the burden of the Contract or any part of the Contract. UKRI may, in the granting of such consent, provide for additional terms and conditions relating to such assignment, sub-contract, novation or disposal. The Service Provider shall be responsible for the acts and omissions of its sub-contractors as though those acts and omissions were its own.

16.2 Where UKRI has consented to the placing of sub-contracts, the Service Provider shall, at the request of UKRI, send copies of each sub-contract, to UKRI as soon as is reasonably practicable.

and leave UKRI's premises in a clean, safe and tidy condition. The Service Provider shall be solely responsible for making good any damage to UKRI's premises or any objects contained on UKRI's premises which is caused by the Service Provider or any Staff, other than fair wear and tear.

13.4 If the Service Provider supplies all or any of the Services at or from its premises or the premises of a third party, UKRI may, during normal business hours and on reasonable notice, inspect and examine the manner in which the relevant Services are supplied at or from the relevant premises.

13.5 It is the responsibility of the Service Provider to ensure that all engineers sent to site are familiar with asset locations. The Client will provide details, asset locations and site familiarisation with the Service Provider in the mobilisation period. However once first rotation of assets has been serviced by the Service Provider it is the Service Provider's responsibility to ensure that the site information is cascaded appropriately to their staff to ensure the service can be carried out without the need for client escorting. The Client has stated KPI's to capture any instance when an engineer attends site and requires unplanned escorting to site locations. These instances shall be recorded against the KPI's set out in the contract.

14 STAFF AND KEY PERSONNEL

14.1 If UKRI believes that any of the Staff are unsuitable to undertake work in respect of the Contract, it may, by giving written notice to the Service Provider:

(a) refuse admission to the relevant person(s) to UKRI's premises;

(b) direct the Service Provider to end the involvement in the provision of the Services of the relevant person(s); and/or

(c) require that the Service Provider replace any person removed under this clause with another suitably qualified person and procure that any security pass issued by UKRI to the person removed is surrendered,

and the Service Provider shall comply with any such notice.

14.2 The Service Provider shall:

(a) ensure that all Staff are vetted in accordance with the Staff Vetting Procedures;

16.3 UKRI may (without any cost to or liability of UKRI) require the Service Provider to replace any subcontractor where in the reasonable opinion of UKRI any mandatory or discretionary grounds for exclusion referred to in Regulation 57 of the Public Contracts Regulations 2015 (as amended) apply to the subcontractors.

16.4 UKRI may assign, novate, or otherwise dispose of its rights and obligations under the Contract without the consent of the Service Provider provided that such assignment, novation or disposal shall not increase the burden of the Service Provider's obligations under the Contract.

17 INTELLECTUAL PROPERTY RIGHTS- CLAUSE NOT IN USE

18 INDEMNITY

18.1 The Service Provider shall indemnify, and shall keep indemnified, UKRI in full against all costs, claims, expenses, damages and losses (whether direct or indirect to include loss of profits, loss of business, depletion of good will and similar losses), including any interest, penalties, fines, legal and other professional fees and expenses awarded against or incurred or paid by UKRI as a result of or in connection with:

(a) the Service Provider's breach or negligent performance or non-performance of this Contract;

(b) any claim brought against UKRI for actual or alleged infringement of a third party's Intellectual Property Rights arising out of, or in connection with, the manufacture, receipt, use or supply of the Services, to the extent that the claim is attributable to the acts or omissions of the Service Provider or any Staff;

(c) any claim made against UKRI by a third party for death, personal injury or damage to property arising out of, or in connection with, defects in Services, to the extent that the defect in the Services is attributable to the acts or omissions of the Service Provider and the Staff; and

(d) any claim whether in tort, contract, statutory or otherwise, demands, actions, proceedings and any awards arising from a breach by the Service Provider of clause 15 of the Contract.

18.2 This clause 18 shall survive termination or expiry of the Contract.

19 INSURANCE

19.1 Unless otherwise specified in the Award Letter, during the Term of the Contract and for a period of 6 years thereafter, the Service Provider shall maintain in force the following insurance policies with reputable insurance companies to insure the Service Provider against all manner of risks that might arise out of the acts or omissions of the Service Provider or otherwise in connection with the Service Provider's performance of its obligations under this Contract.

(a) Professional indemnity insurance for not less than £2 million per claim;

(b) loss, damage or destruction of any of UKRI's property under the custody and control of the Service Provider, with a minimum sum insured of £5 million per claim;

(c) public liability insurance for not less than £5 million per claim;

(d) employer liability insurance for not less than £5 million per claim; and

(e) product liability insurance for not less than £5 million for claims arising from any single event.

The Service Provider shall ensure that UKRI's interest is noted on each insurance policy, or that a generic interest clause has been included.

19.2 On request from UKRI, the Service Provider shall provide UKRI with copies of the insurance policy certificates and details of the cover provided.

19.3 From the Commencement Date, the Service Provider shall notify UKRI in writing of any employer's liability or public liability incident arising out of or in connection with this Contract which:

(a) has the potential to exceed £25,000 (twenty-five thousand pounds sterling) (excluding costs); and/or

(b) irrespective of the claim's value, which may reasonably be considered to have the potential to adversely affect the reputation of UKRI,

within five (5) days of such an incident occurring.

- 19.4 The Service Provider shall keep UKRI informed and up-to-date on the progress of any incident referred to in clause 19.3 and related claims, decisions taken in respect of liability and any movement of reserves with respect thereto.
- 19.5 The Service Provider shall ensure that any subcontractors also maintain adequate insurance having regard to the obligations under the Contract which they are contracted to fulfil.
- 19.6 The Service Provider shall:
- (a) do nothing to invalidate any insurance policy or to prejudice UKRI's entitlement under it; and
 - (b) notify UKRI if any policy is (or will be) cancelled or its terms are (or will be) subject to any material change.
- 19.7 The Service Provider's liabilities under the Contract shall not be deemed to be released or limited by the Service Provider taking out the insurance policies referred to in clause 19.1.
- 19.8 If the Service Provider fails or is unable to maintain insurance in accordance with clause 19.1, UKRI may, so far as it is able, purchase such alternative insurance cover as it deems to be reasonably necessary and shall be entitled to recover all reasonable costs and expenses it incurs in doing so from the Service Provider.
- 20 LIABILITY**
- 20.1 UKRI shall not be responsible for any injury, loss, damage, cost or expense suffered by the Service Provider if and to the extent that it is caused by the negligence or willful misconduct of the Service Provider or the Staff or breach by the Service Provider of its obligations under the Contract. The Service Provider shall not be responsible for any injury, loss, damage, cost or expense suffered by UKRI if and to the extent that it is caused by the negligence or willful misconduct of UKRI or by breach by UKRI of its obligations under the Contract.
- 20.2 Subject to clause 20.6, UKRI shall not have any liability for:
- (a) any indirect or consequential loss or damage;
 - (b) any loss of business, rent, profit or anticipated savings;
 - (c) any damage to goodwill or reputation;

(d)	loss, theft, damage or destruction to any equipment, tools, machinery, vehicles or other equipment brought onto UKRI's premises by or on behalf of the Service Provider; or
(e)	any loss, damage, costs or expenses suffered or incurred by any third party.
20.3	Subject to clause 20.6, the aggregate liability of UKRI in respect of all defaults, claims, losses or damages howsoever caused, whether arising from breach of the Contract, misrepresentation (whether tortious or statutory), tort (including negligence), breach of statutory duty or otherwise shall in no event exceed 100% of the Charges paid or payable to the Service Provider.
20.4	Subject always to clause 20.5 and 20.6, the Service Provider's aggregate liability in respect of all defaults, claims, losses or damages howsoever caused, whether arising from breach of the Contract, the supply or failure to supply of the Services, misrepresentation (whether tortious or statutory), tort (including negligence), breach of statutory duty or otherwise shall in no event exceed the Limit of Liability.
20.5	The Service Provider's liability under the indemnity in clause 18.1(b), 29.1 and 27.7 shall be unlimited.
20.6	Nothing in the Contract restricts either Party's liability for:
(a)	death or personal injury resulting from its negligence or that of its Staff; or
(b)	its fraud (including fraudulent misrepresentation) by it or that of its Staff; or
(c)	breach of any obligations as to title implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982; or
(d)	any other matter which, by law, may not be excluded or limited.
21	TERMINATION
21.1	UKRI may terminate the Contract in whole or in part at any time before the Services are provided with immediate effect by giving the Service Provider written notice, whereupon the Service Provider shall discontinue the provision of the Services (in whole or in part as applicable). UKRI shall pay to the Service Provider:

(a) such Charges or that part of the Charges for Services provided and a fair and reasonable portion of the Charges for work-in-progress in performing the Services at the time of termination,

but UKRI shall not be liable for any loss of anticipated profits or any consequential loss and the Service Provider shall have a duty to mitigate its costs and shall on request provide proof of work-in-progress claimed.

21.2 UKRI may terminate the Contract at any time by notice in writing to the Service Provider to take effect on any date falling at least 3 months (or, if the Contract is less than 3 months in duration, at least 10 Working Days) later than the date of service of the relevant notice.

21.3 UKRI may terminate the Contract with immediate effect by giving written notice to the Service Provider if:

(a) the circumstances set out in clauses 8.2, 8.4 or 29.1 apply; or

(b) the Service Provider is in material breach of any obligation under the Contract which is not capable of remedy; or

(c) the Service Provider breaches any term of the Contract and (if such breach is remediable) fails to remedy that breach within 30 days of being notified in writing of the breach; or

(d) the Service Provider repeatedly breaches any of the terms and conditions of this Contract in such a manner as to reasonably justify the opinion that its conduct is inconsistent with it having the intention or ability to give effect to the terms and conditions of this Contract; or

(e) the Service Provider suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986, or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986, or (being a partnership) has any partner to whom any of the foregoing apply; or

(f) the Service Provider commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors; or

- (g) (being a company) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the Service Provider; or
- (h) (being an individual) the Service Provider is the subject of a bankruptcy petition or order; or
- (i) a creditor or encumbrancer of the Service Provider attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days; or
- (j) (being a company) an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the Service Provider; or
- (k) a person becomes entitled to appoint a receiver over the Service Provider's assets or a receiver is appointed over the Service Provider's assets; or
- (l) any event occurs, or proceeding is taken, with respect to the Service Provider in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 21.3(e) to clause 21.3(k) inclusive; or
- (m) there is a change of control of the Service Provider (within the meaning of section 1124 of the Corporation Tax Act 2010); or
- (n) the Service Provider suspends, or threatens to suspend, or ceases or threatens to cease to carry on, all or substantially the whole of its business; or
- (o) the Service Provider's financial position deteriorates to such an extent that in UKRI's opinion the Service Provider's capability to adequately fulfill its obligations under the Contract has been placed in jeopardy; or
- (p) (being an individual) the Service Provider dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his or her own affairs or becomes a patient under any mental health legislation.
- (q) The Service Provider continuously fails the same KPI, outlined in Schedule 6, for three consecutive months

21.4	The Service Provider shall notify UKRI as soon as practicable of any change of control as referred to in clause 21.3(m) or any potential such change of control.
21.5	The Service Provider may terminate the Contract by written notice to UKRI if UKRI has not paid any undisputed invoice within 90 days of it falling due.
21.6	Termination or expiry of the Contract shall be without prejudice to the rights of either Party accrued prior to termination or expiry and shall not affect the continuing rights of the Parties under this clause and clauses 4, 5, 6, 7, 11, 12, 15, 17, 18, 19, 20, 24, 25, 26, 27, 28, 29, 34, 36, 37 or any other provision of the Contract that either expressly or by implication has effect after termination.
21.7	Upon termination or expiry of the Contract, the Service Provider shall immediately: - cease all work on the Contract; - deliver to UKRI all Deliverables and all work-in-progress whether or not then complete. If the Service Provider fails to do so, UKRI and/or its representatives shall have the right to enter the Service Provider's premises (which the Service Provider shall not refuse) in order to take possession of all Deliverables and all work-in-progress. The Service Provider shall allow UKRI and its representatives to take access and assistance as required by UKRI and its representatives to take possession of the Deliverables and the work-in-progress. Until the Deliverables and the work-in-progress have been returned to UKRI, the Service Provider shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract; - cease use of and return (or, at UKRI's election, destroy) all of UKRI's Materials in the Service Provider's possession or control; and - give all reasonable assistance to UKRI and any incoming Service Provider of the Services (as applicable); and - return or destroy UKRI's Confidential Information in accordance with clause 24.3.
22	DECLARATION OF INEFFECTIVENESS AND PUBLIC PROCUREMENT TERMINATION
22.1	In the event that a Court makes a Declaration of Ineffectiveness, UKRI will promptly notify the Service Provider in writing. The Parties agree that the provisions of clause 21.7 and this

clause 22 will continue to apply as from the time when the Declaration of Ineffectiveness is made.

22.2 The Declaration of Ineffectiveness will not prejudice or affect any right, liability or remedy which has accrued or will accrue to either Party prior to or after such Declaration of Ineffectiveness in respect of the period prior to the Declaration of Ineffectiveness.

22.3 Consistent with UKRI's rights of termination implied into the Contract by Public Contracts Regulations 2015 (as amended), in the event of a Public Procurement Termination Event, UKRI shall promptly notify the Service Provider and the provisions of clause 21.7 and this clause 22 shall apply as from the date of receipt by the Service Provider of the notification of the Public Procurement Termination Event.

22.4 The Public Procurement Termination Event shall not prejudice or affect any right, liability or remedy which has accrued or shall accrue to either Party prior to or after such Public Procurement Termination Event in respect of the period prior to the Public Procurement Termination Event.

22.5 During any Court proceedings seeking a Declaration of Ineffectiveness or following notification of a Public Procurement Termination Event, UKRI may require the Service Provider to prepare a contingency plan with the effect of achieving:

(a) An orderly and efficient cessation of the Contract or a transition of the provisions of the Services to UKRI or such other entity as UKRI may specify; and

(b) Minimal disruption or inconvenience to UKRI or to UKRI's supported organisations or clients,

and the Parties agree that this shall have effect in the event a Declaration of Ineffectiveness is made or a Public Procurement Termination Event occurs.

22.6 Where there is any conflict between the provisions of clause 21.7 and this clause 22 and the contingency plan then the clauses of this Contract shall take precedence.

22.7 The Parties will comply with their respective obligations under any contingency plan (as agreed by the Parties, or where agreement cannot be reached, as reasonably determined by UKRI) in the event that a Declaration of Ineffectiveness is made or a Public Procurement Termination Event occurs.

23 GOVERNANCE AND RECORDS

23.1 The Service Provider shall:

(a) attend progress meetings with UKRI at the frequency and times specified by UKRI and shall ensure that its representatives are suitably qualified to attend such meetings; and

(b) submit progress reports to UKRI at the times and in the format specified by UKRI.

23.2 The Service Provider shall keep and maintain until 6 years after the expiry or termination of the Contract, or as long a period as may be agreed between the Parties, full and accurate records of the Contract including the Services supplied under it and all payments made by UKRI. The Service Provider shall on request afford UKRI and its representatives such access to those records as may be reasonably requested by UKRI in connection with the Contract.

23.3 UKRI may from time to time require the Service Provider to complete the Cyber Essentials Questionnaire. The Service Provider shall submit a completed Cyber Essentials Questionnaire to UKRI within 10 Working Days of a request from UKRI. UKRI shall not be liable for the Service Provider's or the Staff's costs in complying with this clause 23.3.

23.4 The Service Provider shall keep and maintain records of sub-contractors it uses to supply the Services, including whether the sub-contractor is an SME and the payments it has made to the sub-contractor as a result of the sub-contractor's work under this Contract. The Service Provider shall provide such records to UKRI within 10 Working Days of a request from UKRI.

23.5 Where the estimated annual Charges are above £5 million, the Service Provider shall:

(a) advertise on the UK Government's Contracts Finder website all sub-contractor opportunities above £25,000 arising from and in connection with this Contract. Each advert shall provide a full and detailed description of the sub-contract opportunity with each of the mandatory fields on Contracts Finder being completed.

(b) within 90 days of awarding a sub-contract, update the notice on Contracts Finder with details of the successful sub-contractor;

(c) monitor the number, type and value of the sub-contract opportunities placed on Contracts Finder in its supply chain during the Term;

(d) provide reports on the information at clause 23.5(c) to UKRI in the format and frequency reasonably requested by UKRI; and

(e) promote Contracts Finder to its Service Providers and encourage those organisations to register on Contracts Finder.

23.6 Clause 23.5 shall only apply to sub-contractor opportunities arising after the Commencement Date and UKRI may by giving its prior written approval decide to waive the obligations under Clause 23.5 in respect of any sub-contractor opportunity.

24 CONFIDENTIAL INFORMATION

24.1 Subject to clause 24.2, each Party shall:

- (a) treat all Confidential Information it receives as confidential, safeguard it accordingly and not disclose it to any other person without the prior written permission of the Disclosing Party; and
- (b) not use or exploit the Disclosing Party's Confidential Information in any way except for the purposes anticipated under the Contract.

24.2 Notwithstanding clause 24.1, a Receiving Party may disclose Confidential Information:

- (a) where disclosure is required by applicable law or by a court of competent jurisdiction;
- (b) to its auditors or for the purposes of regulatory requirements;
- (c) on a confidential basis, to its professional advisers;
- (d) to the Serious Fraud Office where the Receiving Party has reasonable grounds to believe that the Disclosing Party is involved in activity that may constitute a criminal offence under the Bribery Act 2010;
- (e) where the Receiving Party is the Service Provider, to the Staff on a need to know basis to enable performance of the Service Provider's obligations under the Contract provided that the Service Provider shall procure that any Staff to whom it discloses Confidential Information pursuant to this clause (e) shall observe the Service Provider's confidentiality obligations under the Contract; and
- (f) where the Receiving Party is UKRI:
 - (i) on a confidential basis to the employees, agents, consultants and contractors of UKRI;
 - (ii) on a confidential basis to any other Central Government Body, any successor body to a Central Government Body or any company to which UKRI transfers or proposes to transfer all or any part of its business;

- (iii) to the extent that UKRI (acting reasonably) deems disclosure necessary or appropriate in the course of carrying out its public functions; or
- (iv) in accordance with clause 28;
- (v) and for the purposes of the foregoing, references to disclosure on a confidential basis shall mean disclosure subject to a confidentiality agreement or arrangement containing terms no less stringent than those placed on UKRI under this clause 24.

24.3

All documents and other records (in whatever form) containing Confidential Information supplied to or acquired by the Receiving Party from the Disclosing Party or its representatives shall be returned promptly to the Disclosing Party (or, at the election of the Disclosing Party, destroyed promptly) on expiry or termination of the Contract, and no copies shall be kept.

25

TRANSPARENCY

25.1

The Parties acknowledge that, except for any information which is exempt from disclosure in accordance with the provisions of the FOIA or EIR, the content of the Contract is not Confidential Information and the Service Provider hereby gives its consent for UKRI to publish this Contract in its entirety to the general public (but with any information that is exempt from disclosure in accordance with the FOIA or EIR (as applicable) redacted) including any changes to the Contract agreed from time to time. UKRI may consult with the final Service Provider to inform its decision regarding any redactions but shall have the final decision in its absolute discretion whether any of the content of the Contract is exempt from disclosure in accordance with the provisions of the FOIA or EIR.

26

PUBLICITY

26.1

The Service Provider shall not make any press announcements or publicise this Contract in any way without prior written consent from UKRI.

26.2

UKRI shall be entitled to publicise this Contract in accordance with any legal obligation upon UKRI, including any examination of this Contract by the National Audit Office pursuant to the National Audit Act 1983 or otherwise.

26.3

The Service Provider shall not do anything or cause anything to be done, which may damage the reputation of UKRI.

27 DATA PROTECTION

- 27.1 In this clause 27, the terms, "processes", "data controller" and "data processor" shall have the same meanings given to them under Data Protection Legislation.
- 27.2 The Parties acknowledge that for the purposes of Data Protection Legislation, UKRI is the data controller and the Service Provider is the data processor of any UKRI Personal Data.
- 27.3 The Service Provider shall itself, and shall procure that the Staff, comply with all Data Protection Legislation in relation to any Personal Data processed.
- 27.4 Without limiting clauses 27.2 and 27.3, the Service Provider shall at all times (and shall ensure that at all times its Staff):

- (a) process Personal Data only in accordance with the documented instructions received from UKRI and during the Term of this Contract the Service Provider shall immediately inform UKRI if, in the Service Provider's opinion, an instruction from UKRI infringes the Data Protection Legislation or any other applicable Law;
- (b) ensure that any person to whom it provides the Personal Data is subject to appropriate confidentiality obligations;
- (c) have in place a suitably qualified data protection representative to manage the Personal Data;
- (d) disclose any Personal Data only on a need to know basis to Staff directly concerned with the provision of the Services;
- (e) not transfer or direct the transfer of any Personal Data to any third party or process or direct the processing of Personal Data outside of the European Economic Area in each case without UKRI's prior written consent (which consent may be subject to conditions as directed by UKRI);
- (f) keep all Personal Data confidential, and have in place now and shall on a continuing basis take all reasonable appropriate technical and organisational measures to keep all Personal Data confidential and secure and to protect against unauthorised or unlawful processing, accidental loss, destruction, damage, alteration, disclosure or access;
- (g) keep records of their data processing activities performed under this Contract in order to be able to provide information included in those records to the data

27.6 To the extent that UKRI provides its consent pursuant to clause 27.5, the Service Provider shall flow down the contractual obligations contained in clause 27.4 to sub-processors.

27.7 Notwithstanding any other remedies available to UKRI, fully indemnify UKRI as a result of any such breach of the GDPR, by the Service Provider or any other party used by the Service Provider in its performance of the Contract that results in UKRI suffering fines, loss or damages.

28 FREEDOM OF INFORMATION

28.1 The Service Provider acknowledges that UKRI is subject to the requirements of FOIA and EIR and shall:

(a) provide all necessary assistance and co-operation as reasonably requested by UKRI to enable UKRI to comply with its obligations under FOIA and EIR in relation to any Requests for Information relating to this Contract;

(b) transfer to UKRI all Requests for Information relating to this Contract that it receives as soon as practicable and in any event within 2 Working Days of receipt;

(c) provide UKRI with a copy of all Information belonging to UKRI requested in the Request for Information which is in its possession or control in the form that UKRI requires within 5 Working Days (or such other period as UKRI may reasonably specify) of UKRI's request for such Information; and

(d) not respond directly to a Request for Information unless authorised in writing to do so by UKRI.

28.2 UKRI shall be responsible for determining (in its absolute discretion) whether any Information:

(a) is exempt from disclosure in accordance with the provisions of FOIA or EIR;

(b) is to be disclosed in response to a Request for Information,

28.3 The Service Provider acknowledges that UKRI may be obliged under the FOIA or EIR to disclose Information, in some cases even where that Information is commercially sensitive:

(a) without consulting with the Service Provider, or

(b) following consultation with the Service Provider and having taken its views into account.

protection authorities, upon request, including but not limited to the Information Commissioner. Records should include:

- (i) details of the data controller and data processor and their representatives;
- (ii) the categories of processing activities that are performed;
- (iii) information regarding cross-border data transfers; and
- (iv) a general description of the security measures that are implemented;

(h) upon request by UKRI, promptly do such other acts in relation to the Personal Data, or any part thereof, as UKRI shall request to enable UKRI to comply with its obligations under the Data Protection Legislation;

(i) notify UKRI promptly (and at least within 24 hours) if it receives a request from a Data Subject or a complaint relating to a Data Subject and promptly provide UKRI with all such data, information, cooperation and assistance as is required by UKRI in order to respond to and resolve the request or complaint within any applicable time frames;

(j) provide such information and allow for and contribute to audits, including inspections, conducted by UKRI or an auditor mandated by UKRI, as is reasonably necessary to enable UKRI to satisfy itself of the Service Provider's compliance with this clause 27 and the Data Protection Legislation;

(k) on termination or expiry of this Contract, and at any other time on UKRI's request, either return or destroy (as elected by UKRI) the Personal Data (including all copies of it) and confirm in writing that it has complied with this obligation; and

(l) notify UKRI without undue delay on becoming aware of any Personal Data Breach and promptly following notification, provide such data, information and assistance as is required by UKRI in order for UKRI to notify the Personal Data Breach to the Information Commissioner and/or Data Subject(s) and otherwise fulfill its obligations under Data Protection Legislation.

27.5 The Service Provider shall only use a sub-processor with UKRI's formal written consent (specific or general, although where general consent is obtained processors must notify all and any changes to UKRI, giving them an opportunity to object).

28.4 Where clause 28.3(a) applies UKRI shall, in accordance with any recommendations issued under any code of practice issued under section 45 of FOIA, take reasonable steps, where appropriate, to give the Service Provider advanced notice, or failing that, to draw the disclosure to the Service Provider's attention as soon as practicable after any such disclosure.

28.5 Where the Service Provider is subject to the requirements of the FOIA and EIR, UKRI shall assist and co-operate with the Service Provider to enable the Service Provider to comply with its obligations under the FOIA and EIR in relation to any Requests for Information received by the Service Provider relating to this Contract.

29 CORRUPTION

29.1 Without prejudice to any other rights or remedies available to UKRI, UKRI shall be entitled to terminate the Contract immediately and to recover from the Service Provider the amount of any loss resulting from such termination if the Service Provider or the Service Provider's Associate:

(a) offers or agrees to give any person working for or engaged by UKRI, UKRI's staff and agents, or any Public Body any favour, gift or other consideration, which could act as an inducement or a reward for any act or failure to act connected to the Contract, or any other agreement with UKRI or any Public Body;

(b) has entered into the Contract if it has knowledge that, in connection with it, any money has been, or will be, paid to any person working for or engaged by UKRI, or any Public Body by or for the Service Provider, or that an agreement has been reached to that effect, unless details of any such arrangement have been disclosed in writing to UKRI before the Contract is entered into;

(c) breaches the provisions of the Prevention of Corruption Acts 1889 to 1916, or the Bribery Act 2010; or

(d) gives any fee or reward the receipt of which is an offence under Section 117(2) of the Local Government Act 1972.

29.2 The Service Provider shall take all reasonable steps, in accordance with Good Industry Practice, to prevent fraud by the Service Provider and the Service Provider's Associates in connection with the Contract and shall notify UKRI immediately if it has reason to suspect that any fraud has occurred or is occurring or is likely to occur.

- 29.3 For the purposes of clause 29.1, "loss" shall include, but shall not be limited to:
- (a) UKRI's costs in finding a replacement Service Provider;
 - (b) direct, indirect and consequential losses; and
 - (c) any loss suffered by UKRI as a result of a delay in the performance of the Services or its receipt of the Goods (as applicable).

30 MODERN SLAVERY ACT 2015

- 30.1 In performing its obligations under this Contract, the Service Provider shall and shall ensure that any permitted sub-contractors shall comply with:
- (a) all applicable laws, statutes and regulations from time to time in force, including but not limited to the Modern Slavery Act 2015; and
 - (b) Any anti-slavery policy adopted by UKRI from time to time.

30.2 UKRI may from time to time require the Service Provider to provide information and evidence to demonstrate its and its sub-contractors' compliance with clause 30.1. The Service Provider shall provide such information with 10 Working Days of a request from UKRI for the same. A breach of this clause 30.1 shall be deemed a material breach for the purpose of clause 21.3(b).

31 FORCE MAJEURE

31.1 Neither Party to this Contract shall in any circumstances be liable to the other for any delay or non-performance of its obligations under this Contract to the extent that such delay or non-performance is due to a Force Majeure Event. Subject to Clause 31.3, the date for performance of any affected obligations will be suspended for a period equal to the delay caused by the Force Majeure Event.

31.2 If a Party is delayed in or prevented from performing its obligations under this Contract by a Force Majeure Event, such Party shall:

- (a) give notice in writing of such delay or prevention to the other Party specifying the nature and extent of the Force Majeure Event immediately on becoming aware of it; and

- 31.3 If the Force Majeure Event continues for a period of 30 (thirty) days or more following notification, then either Party may terminate this Contract by giving not less than 10 (ten) days' prior written notice to the other Party.
- 31.4 UKRI shall not be liable to pay the Charges in relation to any Services that are not provided by the Service Provider due to a Force Majeure Event.
- 32 DISPUTE RESOLUTION**
- 32.1 The Parties agree to co-operate with each other in an amicable manner with a view to achieving the successful implementation of this Contract.
- 32.2 If a Dispute arises between UKRI and the Service Provider during the Term in relation to any matter which cannot be resolved by local operational management either Party may refer the matter for determination in accordance with the procedure set out in Clause 32.3.
- 32.3 A Dispute referred for determination under clause 32.2 shall be resolved as follows:
- (a) by referral in the first instance to the decision of the individuals for each Party referred to in the Award Letter for stage 1 escalations; and
- (b) if a Dispute is not resolved within 21 days of its referral pursuant to Clause 32.3(a) such Dispute shall be referred to the individuals for each Party referred to in the Award Letter for stage 2 escalations.
- 32.4 If the dispute cannot be resolved by the Parties within one month of being escalated as referred to in Clause 32.3(b), the dispute may by agreement between the Parties be referred to a neutral adviser or mediator (the "Mediator") chosen by agreement between the Parties. All negotiations connected with the dispute shall be conducted in confidence and without prejudice to the rights of the Parties in any further proceedings.
- 32.5 If the Parties fail to appoint a Mediator within one month, or fail to enter into a written agreement resolving the dispute within one month of the Mediator being appointed, either Party may exercise any remedy it has under applicable law.
- 32.6 Neither Party shall be prevented from, or delayed in, seeking orders for specific performance or interlocutory or final injunctive relief on an ex parte basis or otherwise as a result of the

(ii) a Specific Change in Law where the effect of that Specific Change in Law on the Services is reasonably foreseeable at the Commencement Date.

34 ENTIRE AGREEMENT

34.1 The Contract constitutes the entire agreement between UKRI and the Service Provider in relation to the supply of the Services and the Contract supersedes and replaces any prior written or oral agreements, representations or understandings between them relating to that subject matter. The Parties confirm that they have not entered into the Contract on the basis of any representation that is not expressly incorporated into the Contract. Nothing in this clause shall exclude liability for fraud or fraudulent misrepresentation.

35 NOTICES

35.1 Any notice to be given under the Contract shall be in writing and may be served by personal delivery, first class or recorded post or, subject to clause 35.3, e-mail to the address of the relevant Party set out in the Award Letter, or such other address as that Party may from time to time notify to the other Party in writing.

35.2 Notices served as above shall be deemed served on the Working Day of delivery provided delivery is before 5.00pm on a Working Day. Otherwise, delivery shall be deemed to occur on the next Working Day. An email shall be deemed delivered when sent unless an error message is received.

35.3 Notices under clauses 21, 22 and 31 may be served by email only if the original notice is then sent to the recipient by personal delivery or recorded delivery in the manner set out in clause 35.1.

36 GENERAL

36.1 If any court or competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.

36.2 If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

36.3 A waiver of any right or remedy under the Contract is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a

terms of this Clause 32, such clause not applying in respect of any circumstances where such remedies are sought.

33 CHANGE CONTROL PROCEDURE

33.1 In the event that either party desires to change the terms of this Contract, the following procedures will apply:

(a) the Party requesting the change will deliver a "Change Request" (in the form (or substantially in the same form) contained in Schedule 5 to this Contract) which describes:

(i) the nature of the change;

(ii) the reason for the change;

(iii) the effect that the requested change will have on the scope or Specification for the Services; and

(iv) any change to the Charges and the Term.

(b) Upon receipt of a Change Request, the receiving Party's authorised representative will contact his/ her counterpart within 5 working days to discuss and agree the Change Request. The parties will negotiate the proposed changes to the Contract in good faith and agree a timeline in which to finalise the Change Notice.

(c) Neither party is obliged to agree to a Change Request, but if the parties do agree to implement such a Change Request, the appropriate authorised representatives of both parties will sign the Change Request which will be effective from the date set out in the Change Request.

(d) If there is any conflict between the terms and conditions set out in the Contract and the Change Request, then the terms and conditions set out in the most recent fully executed Change Request will apply.

(e) The Service Provider shall neither be relieved of its obligations to supply the Services in accordance with the terms and conditions of this Contract nor be entitled to an increase in the Charges as the result of:

(i) a General Change in Law; or

party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

36.4 The Contract shall not constitute or imply any partnership, joint venture, agency, fiduciary relationship or other relationship between the Parties other than the contractual relationship expressly provided for in the Contract. Neither Party shall have, nor represent that it has, any authority to make any commitments on the other Party's behalf.

36.5 A person who is not a Party to this Contract shall have no right to enforce any of its provisions, which expressly or by implication, confer a benefit on him or her, without the prior written agreement of the Parties.

36.6 The Contract cannot be varied except in writing signed by a duly authorised representative of both the Parties.

37 GOVERNING LAW AND JURISDICTION.

37.1 The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.

38 EXIT STRATEGY AND PLANNING.

38.1 The Service Provider must supply an Exit Plan, in addition to a business continuity plan, within 60 days of the contract start date in the event of the contract termination/expiry of contract. This shall include details but not limited to the following:

(a) Staffing- Ensuring that Service Provider's staff remain working and committed during the transition period

(b) Finance- Ensuring that an up-to-date financial model comprising of payments [and deductions] to date, as well as any outstanding payments and invoices due up to the end of the contract are documented

(c) Organisational Structure and Exit Manager details- The Service Provider shall appoint an Exit Manager who will manage the implementation of the exit plan and agree a demobilisation plan with STFC

(d) Servicing End Dates- Ensuring that the Service Provider provides call-off/order register record which includes all outstanding services

Schedule 2 - Scope of Services

1 The Service Providers shall provide the Services in accordance with the Specification titled "Appendix A UKRI-2099 Specification", the tender submission of the Service Provider, and the Clarifications titled "UKRI-2099 ITT Clarifications v2".

Schedule 3 - Charges

- 1 The Charges for the Services shall be as set out in this Schedule 3.
- 2 The Charges for Planned Preventative Maintenance (PPM) are as set out in the Service Provider's Price Schedule which is in Appendix to this Schedule 3. Reactive, Remedial, and Project works will be called off when required and are therefore not guaranteed values.
- 3 For the PPM charges, the Service Provider will provide an efficiency discount of a minimum of 3%, maximum 5% dependent on asset verification, as the Service Provider was successful in both this Contract Lot 2 Industrial Doors and the Contract Lot 1 Automatic Doors.
- 4 The maximum spend within this Contract over the full 4-year duration shall not exceed £360,000.00 exclusive of VAT.
- 5 The price shall remain firm and fixed for 2 years, thereafter they shall be adjusted and agreed in accordance with price adjustment mechanism for years 3 and 4 using the Consumer Price Index (CPI) as published by the Office for National Statistics. Years 3 and 4 prices shall be adjusted 3 months before the next year commencement date.

Pricing Schedule



SOURCING REFERENCE:	UKRI-2699
SOURCING DOCUMENT TITLE:	STFC Lot 2 Industrial Door maintenance, reactive and remedial works
BIDDER NAME	Elite Entrance Systems Limited

Commencement date	STFC Asset Code	Building Code	Door Type	Size	Manufacturer	Model	Serial Number	Year Installed	Service Schedule reference	Year 1	Year 2	Comments
										Total service cost	Total service cost	
Service Plan in Accordance with SFG20 & Site Specification by Area												

Comment start date	STFC Asset Code	Building Code	Door Type	Size	Manufacturer	Model	Serial Number	Year Installed	Service Schedule reference
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Start of contract	12108	R01	Roller Shutter	2000x3000	/	/	/	/	2000	Service Schedule 7 Roller Shutter
01/05/2023	12110	R01	Roller Shutter	3000x3400	/	/	/	/	2000	Service Schedule 7 Roller Shutter
Start of contract	17095	R01	Roller Shutter	2540x3340	Gilgen	/	/	/	2010	Service Schedule 7 Roller Shutter
Start of contract	17099	R02	Concealna	4370x4970	Rax	/	/	/	/	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	16080	R02	Concealna	4800x4800	Rax	/	/	/	/	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	6424	R02	Concealna	3200x4800	Rax	/	/	/	2010	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	17113	R04	Concealna	2700x4000	/	/	/	/	/	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	12522	R04	Roller Shutter	3200x4000	/	/	/	/	2016	Service Schedule 7 Roller Shutter
Start of contract	17093	R05.1	Roller Shutter	2160x3600	Gilgen	/	/	/	/	Service Schedule 7 Roller Shutter
Start of contract	11911	R05.1	Roller Shutter	3220x5200	Gilgen	/	/	/	2012	Service Schedule 7 Roller Shutter
Start of contract	11818	R05.1	Roller Shutter	3900x4000	Gilgen	/	/	/	2012	Service Schedule 7 Roller Shutter
Start of contract	16081	R05.2	Bi-Folding	3315x3340	Jewers	/	/	/	/	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	17092	R05.2	Bi-Folding	3140x3750	Jewers	/	/	/	/	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	13181	R05.4	Roller Shutter	4400x4590	Gilgen	/	/	/	2013	Service Schedule 7 Roller Shutter
Start of contract	9990	R06	Roller Shutter	3700x5170	/	/	/	/	2006	Service Schedule 7 Roller Shutter
Start of contract	12237	R06	Fire Roller Shutter	3740x4000	/	/	/	/	2000	Service Schedule 6 Fire Roller Shutter
Start of contract	17104	R06	Bi-Folding	3380x4910	Jewers	/	/	/	/	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	10133	R06A	Roller Shutter	7570x5000	Gilgen	/	/	/	2005	Service Schedule 7 Roller Shutter
Start of contract	17107	R06A	Roller Shutter	3230x4340	Rollflex	/	/	/	/	Service Schedule 7 Roller Shutter
Start of contract	10292	R06A	Roller Shutter	4600x5000	/	/	/	/	1995	Service Schedule 7 Roller Shutter
Start of contract	17106	R06A	Bi-Folding	3360x5210	Jewers	/	/	/	/	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	17109	R06A	Roller Shutter	3470x5230	/	/	/	/	2000	Service Schedule 7 Roller Shutter
Start of contract	12070	R08	Roller Shutter	5080x4940	Kaba	/	/	/	1995	Service Schedule 7 Roller Shutter
Start of contract	11579	R08	Roller Shutter	4260x4930	Kaba	/	/	/	2009	Service Schedule 7 Roller Shutter
Start of contract	17116	R09	Sectional	4900x2780	/	/	/	/	2010	Service Schedule 5 Sectional Overhead Door
Start of contract	7629	R09	Roller Shutter	4100x4200	Gilgen	/	/	/	2020	Service Schedule 7 Roller Shutter
Start of contract	7635	R09	Fire Roller Shutter	3000x3200	Syston Doors	/	/	/	2020	Service Schedule 6 Fire Roller Shutter
Start of contract	7507	R09	Sectional	2530x5550	/	/	/	/	/	Service Schedule 5 Sectional Overhead Door
Start of contract	7244	R10	Bi-Folding	2470x3770	/	/	/	/	2015	Service Schedule 3 Bi-Folding and Concealna Door
Start of contract	7249	R10	Bi-Folding	2530x3770	/	/	/	/	2015	Service Schedule 3 Bi-Folding and Concealna Door

FOIA Section 43 Commercial

Start of contract	17086	R12	Bi-Folding	3070x1160	/	/	/	/	/	Service Schedule 3 Bi-Folding and Concealed Door	2013	/	/	/	/	Start of contract
Start of contract	5886	R12	Sectional	2650x3360	Crawford	/	/	/	/	Service Schedule 5 Sectional Overhead Door	2013	/	/	/	/	Start of contract
Start of contract	17101	R22	Fire Roller Shutter	2730x2000	/	/	/	/	/	Service Schedule 6 Fire Roller Shutter	2011	/	/	/	/	Start of contract
Start of contract	17102	R22	Fire Roller Shutter	2300x2000	/	/	/	/	/	Service Schedule 6 Fire Roller Shutter	2011	/	/	/	/	Start of contract
Start of contract	17103	R22	Roller Shutter	3210x3030	/	/	/	/	/	Service Schedule 7 Roller Shutter	/	/	/	/	/	Start of contract
Start of contract	7112	R24	Roller Shutter	3875x4680	/	/	/	/	/	Service Schedule 7 Roller Shutter	2010	/	/	/	/	Start of contract
Start of contract	7115	R24	Roller Shutter	3865x4685	/	/	/	/	/	Service Schedule 7 Roller Shutter	2010	/	/	/	/	Start of contract
Start of contract	7118	R24	Roller Shutter	3800x4300	/	/	/	/	/	Service Schedule 7 Roller Shutter	2010	/	/	/	/	Start of contract
Start of contract	7125	R24	Roller Shutter	3390x4195	/	/	/	/	/	Service Schedule 7 Roller Shutter	2010	/	/	/	/	Start of contract
Start of contract	5624	R25	Sectional	3700x2700	/	/	/	/	/	Service Schedule 5 Sectional Overhead Door	2010	/	/	/	/	Start of contract
Start of contract	5623	R25	Sectional	3430x4170	/	/	/	/	/	Service Schedule 5 Sectional Overhead Door	2010	/	/	/	/	Start of contract
Start of contract	17096	R25	Sectional	3820x4220	/	/	/	/	/	Service Schedule 5 Sectional Overhead Door	/	/	/	/	/	Start of contract
Start of contract	6636	R25	Bi-Folding	3770x4070	/	/	/	/	/	Service Schedule 3 Bi-Folding and Concealed Door	/	/	/	/	/	Start of contract
Start of contract	17111	R25	Bi-Folding	4730x3090	/	/	/	/	/	Service Schedule 3 Bi-Folding and Concealed Door	/	/	/	/	/	Start of contract
Start of contract	17090	R34	Bi-Folding	3040x2600	/	/	/	/	/	Service Schedule 3 Bi-Folding and Concealed Door	/	/	/	/	/	Start of contract
Start of contract	17089	R34	Roller Shutter	2440x2950	/	/	/	/	/	Service Schedule 7 Roller Shutter	/	/	/	/	/	Start of contract
Start of contract	13560	R40	Roller Shutter	8900x7500	/	/	/	/	/	Service Schedule 7 Roller Shutter	/	/	/	/	/	Start of contract
Start of contract	13565	R40	Roller Shutter	3200x5000	/	/	/	/	/	Service Schedule 7 Roller Shutter	2000	/	/	/	/	Start of contract
Start of contract	13592	R40	Roller Shutter	3200x5000	/	/	/	/	/	Service Schedule 7 Roller Shutter	2000	/	/	/	/	Start of contract
Start of contract	12678	R40	Roller Shutter	3200x5000	/	/	/	/	/	Service Schedule 7 Roller Shutter	2000	/	/	/	/	Start of contract
Start of contract	12677	R52	Roller Shutter	3300x4000	/	/	/	/	/	Service Schedule 7 Roller Shutter	2000	/	/	/	/	Start of contract
Start of contract	7971	R55 (North East Door)	Roller Shutter	4760x4800	Gilgan	/	/	/	/	Service Schedule 7 Roller Shutter	2000	/	/	/	/	Start of contract
Start of contract	8275	R55	Roller Shutter	4770x5000	/	/	/	/	/	Service Schedule 7 Roller Shutter	2012	/	/	/	/	Start of contract
Start of contract	8302	R55	Roller Shutter	4800x5200	/	/	/	/	/	Service Schedule 7 Roller Shutter	2012	/	/	/	/	Start of contract
Start of contract	8780	R55	Sectional	3100x4100	/	/	/	/	/	Service Schedule 5 Sectional Overhead Door	2006	/	/	/	/	Start of contract
Start of contract	8338	R55 (South Cylindrical Door)	Roller Shutter	2890x3710	Avon	/	/	/	/	Service Schedule 7 Roller Shutter	2005	/	/	/	/	Start of contract
Start of contract	8272	R55 (South West Door)	Roller Shutter	2990x3620	Gilgan	/	/	/	/	Service Schedule 7 Roller Shutter	2012	/	/	/	/	Start of contract
Start of contract	7767	R55	Magador	4750x6100	/	/	/	/	/	Service Schedule 4 Magador and Hi Speed Door	2015	/	/	/	/	Start of contract
Start of contract	8227	R55 (North West Door)	Roller Shutter	4830x5180	Gilgan	/	/	/	/	Service Schedule 7 Roller Shutter	2012	/	/	/	/	Start of contract
Start of contract	17106	R55 (North Hrs Door)	Sectional	3000x7000	Archux Doors	/	/	/	/	Service Schedule 5 Sectional Overhead Door	/	/	/	/	/	Start of contract
Start of contract	2623	R56	Roller Shutter	3900x4600	/	/	/	/	/	Service Schedule 7 Roller Shutter	2007	/	/	/	/	Start of contract
Start of contract	2622	R56	Speed Door	4140x4600	Hormann	/	/	/	/	Service Schedule 4 Magador and Hi Speed Door	2007	/	/	/	/	Start of contract
Start of contract	2627	R56	Speed Door	4140x4600	Hormann	/	/	/	/	Service Schedule 4 Magador and Hi Speed Door	2007	/	/	/	/	Start of contract
Start of contract	2625	R56	Speed Door	4140x4600	Hormann	/	/	/	/	Service Schedule 4 Magador and Hi Speed Door	2007	/	/	/	/	Start of contract
Start of contract	17110	R72	Roller Shutter	2250x2430	/	/	/	/	/	Service Schedule 7 Roller Shutter	2010	/	/	/	/	Start of contract
Start of contract	11510	R77	Bi-Folding	2750x3520	/	/	/	/	/	Service Schedule 3 Bi-Folding and Concealed Door	2000	/	/	/	/	Start of contract
Start of contract	7666	R78	Sectional	5620x5670	/	/	/	/	/	Service Schedule 5 Sectional Overhead Door	2016	/	/	/	/	Start of contract
Start of contract	6882	R79	Sectional	3310x8200	Crawford	/	/	/	/	Service Schedule 5 Sectional Overhead Door	2015	/	/	/	/	Start of contract
Start of contract	6870	R79	Roller Shutter	1670x3510	Crawford	/	/	/	/	Service Schedule 7 Roller Shutter	2015	/	/	/	/	Start of contract
Start of contract	6871	R79	Roller Shutter	2860x3510	Crawford	/	/	/	/	Service Schedule 7 Roller Shutter	2015	/	/	/	/	Start of contract
Start of contract	6756	R79	Sectional	3670x3200	Crawford	/	/	/	/	Service Schedule 5 Sectional Overhead Door	2015	/	/	/	/	Start of contract
Start of contract	6878	R79	Fire Roller Shutter	2585x1770	Crawford	/	/	/	/	Service Schedule 6 Fire Roller Shutter	2015	/	/	/	/	Start of contract

Start of contract	6876	R79	Sectional	Crawford	3700x200	/	/	/	2015	Service Schedule 5 Sectional Overhead Door
Start of contract	6884	R79	Fire Roller Shutter	Crawford	2825x1800	/	/	/	2015	Service Schedule 6 Fire Roller Shutter
Start of contract	6946	R79	Roller Shutter	Crawford	2600x1820	/	/	/	2015	Service Schedule 7 Roller Shutter
Start of contract	6934	R79	Fire Roller Shutter	Crawford	2690x1630	/	/	/	2015	Service Schedule 6 Fire Roller Shutter
Start of contract	6763	R79	Fire Roller Shutter	Crawford	2610x1850	/	/	/	2015	Service Schedule 6 Fire Roller Shutter
Start of contract	6772	R79	Fire Roller Shutter	Crawford	2610x1850	/	/	/	2015	Service Schedule 6 Fire Roller Shutter
Start of contract	6926	R79	Fire Roller Shutter	Crawford	2210x2650	/	/	/	2015	Service Schedule 6 Fire Roller Shutter
Start of contract	12190	R79	Roller Shutter	Crawford	2520x1730	/	/	/	2030	Service Schedule 7 Roller Shutter
Start of contract	12196	R79	Fire Roller Shutter	Crawford	2600x1700	/	/	/	2030	Service Schedule 6 Fire Roller Shutter
Start of contract	8802	R80	Roller Shutter	Gilgen	5430x5610	/	/	/	2010	Service Schedule 7 Roller Shutter
Start of contract	17086	R80	Roller Shutter	Gilgen	5360x6250	/	/	/	/	Service Schedule 7 Roller Shutter
Start of contract	17094	R80	Roller Shutter	Gilgen	3320x3010	/	/	/	/	Service Schedule 7 Roller Shutter
Start of contract	8966	R80	Roller Shutter	Gilgen	5390x6260	/	/	/	2010	Service Schedule 7 Roller Shutter
Start of contract	10082	R80	Roller Shutter	Gilgen	5640x3410	/	/	/	2006	Service Schedule 7 Roller Shutter
Start of contract	9006	R80	Roller Shutter	Gilgen	5380x6270	/	/	/	2010	Service Schedule 7 Roller Shutter
Start of contract	9013	R80	Roller Shutter	Gilgen	5390x6000	/	/	/	2010	Service Schedule 7 Roller Shutter
Start of contract	9090	R80	Roller Shutter	Gilgen	5390x6500	/	/	/	2010	Service Schedule 7 Roller Shutter
Start of contract	10106	R80	Roller Shutter	Rolltex	4760x5630	/	/	/	2005	Service Schedule 7 Roller Shutter
Start of contract	9053	R80	Fire Roller Shutter	/	1980x2620	/	/	/	2016	Service Schedule 6 Fire Roller Shutter
Start of contract	9546	R82	Conceerna	/	5180x3715	/	/	/	2004	Service Schedule 3 Bi-Folding and Conceerna Door
Start of contract	9546	R82	Conceerna	/	5730x3715	/	/	/	2004	Service Schedule 3 Bi-Folding and Conceerna Door
Start of contract	5547	R82	Conceerna	/	5175x3715	/	/	/	2004	Service Schedule 3 Bi-Folding and Conceerna Door
Start of contract	17083	R89	Sectional	/	3160x3715	/	/	/	/	Service Schedule 5 Sectional Overhead Door
Start of contract	17082	R89	Roller Shutter	/	4400x1750	/	/	/	/	Service Schedule 7 Roller Shutter
Start of contract	13989	R94	Roller Shutter	Kaba	2130x3440	/	/	/	2006	Service Schedule 7 Roller Shutter
Start of contract	13970	R94	Roller Shutter	Kaba	2120x3440	/	/	/	2006	Service Schedule 7 Roller Shutter
Start of contract	788	R100	Speed Door	Hermann	10230x9000	V10008	0410-00937650010101	/	2014	Service Schedule 4 Megador and HI Speed Door
Start of contract	786	R100	Roller Shutter	Hermann	6230x10000	/	/	/	2014	Service Schedule 7 Roller Shutter
Start of contract	783	R100	Speed Door	Takta	2270x2850	/	/	/	2014	Service Schedule 4 Megador and HI Speed Door
Start of contract	799	R100	Speed Door	Takta	6280x8000	/	/	/	2014	Service Schedule 4 Megador and HI Speed Door
Start of contract	785	R100	Speed Door	Takta	6280x8000	/	/	/	2014	Service Schedule 4 Megador and HI Speed Door
Start of contract	784	R100	Speed Door	Takta	3110x3450	/	/	/	2014	Service Schedule 4 Megador and HI Speed Door
Start of contract	414	R100	Speed Door	Takta	2000x2780	/	/	/	2014	Service Schedule 4 Megador and HI Speed Door
Start of contract	17085	R105	Roller Shutter	/	5600x7500	/	/	/	2018	Service Schedule 7 Roller Shutter
Start of contract	17084	R105	Roller Shutter	/	5600x7500	/	/	/	2018	Service Schedule 7 Roller Shutter
Start of contract	17087	R106	Roller Shutter	/	2800x5500	/	/	/	2018	Service Schedule 7 Roller Shutter
Start of contract	17086	R106	Roller Shutter	/	5600x7500	/	/	/	2018	Service Schedule 7 Roller Shutter
Start of contract	12348	R107	Bi-Folding	Jewers	4130x5630	/	/	/	2014	Service Schedule 3 Bi-Folding and Conceerna Door
Start of contract	12351	R107	Bi-Folding	Jewers	5970x5630	/	/	/	2014	Service Schedule 3 Bi-Folding and Conceerna Door
Start of contract	12377	R107	Bi-Folding	Jewers	6030x5630	/	/	/	2014	Service Schedule 3 Bi-Folding and Conceerna Door
Start of contract	12379	R107	Bi-Folding	Jewers	4030x5630	/	/	/	2014	Service Schedule 3 Bi-Folding and Conceerna Door
Start of contract	12386	R107	Roller Shutter	Gilgen	5280x3810	/	/	/	2014	Service Schedule 7 Roller Shutter
Start of contract	/	R109	Sectional	Nasseu	4500x1500	/	/	/	2022	Service Schedule 5 Sectional Overhead Door

Schedule of Rates



UK Research
and Innovation

SOURCING REFERENCE:	UKRI-2099
SOURCING DOCUMENT TITLE:	STFC Lot 2 Industrial Door Maintenance, Reactive works, and Remedial works
BIDDER NAME	Elite Entrance Systems Limited

Normal Hours: 08:00 to 18:00 Monday to Friday excluding Public Holidays
Out of Hours: 18:01 - 07:59 Monday to Friday, and any time Saturday, Sundays or designated Public Holidays

Hourly Rates	For information only, not evaluated			
	Call outs Normal Working Hours (Monday to Friday, 08:00 to 18:00)	Out of Hours (Monday to Friday, 18:01 to 07:59) For Information Only	Out of Hours (Saturday, 08:00 to 18:00) For Information Only	Out of Hours (Saturday, 00:00 to 07:59 & 18:01 to 24:00) For Information Only
				Out of Hours (Sundays and Bank Holidays) For Information Only

Service Engineers (hourly rate)	£	FOIA Section 43 Commercial				
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Scenario: What is the total cost for a Reactive call out to service a door, with 1 hour of work at STFC.	£	FOIA Section 43 Commercial				
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Schedule of Rates



UK Research
and Innovation

SOURCING REFERENCE:	UKRI-2099
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Hourly Rates	Normal Working Hours (Monday to Friday, 08:00 to 18:00)	Out of Hours (Monday to Friday, 18:01 to 07:59) For Information Only	Out of Hours (Saturday, 08:00 to 18:00) For Information Only	Out of Hours (Saturday, 07:59 & 18:01 to 24:00) For Information Only	Out of Hours (Sundays and Bank Holidays) For Information Only
For information only, not evaluated					

Engineers (hourly rate)	£	FOIA Section 43 Commercial			
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Parts & Materials	Gilgen	Crawford	Jewers	Kaba	Hormann	Tokta
For information only, not evaluated						
Discount %	FOIA Section 43 Commercial					

Schedule 4 - Key Personnel

Key Personnel (name and title)	Role in the performance of this Contract
FOIA Section 40 Personal Information	Contract Management, primary UKRI contact.
FOIA Section 40 Personal Information	To oversee contract management and be the secondary UKRI point of contact
FOIA Section 40 Personal Information	Area General Manager, single point of contact
	Technical Manager
	Engineering Supervisor, accountability for the engineering teams